

September 31, 2017  
2763 45<sup>th</sup> Avenue SE  
Rochester, MN 55904

Mr. & Mrs. Richard Graber  
Lighthouse Landing RV Park  
9 Heartland Drive  
South Hutchinson, KS 67505

Dear Richard and Wilma,

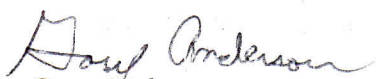
Thank you for providing the facility and services to support the UltraVan Motor Coach Club's very successful 51<sup>st</sup> Annual Ultra Week Rally, September 18-22, 2017. It was a pleasure doing business with you. We appreciate the special effort you and your staff put into completing the facility in time for our rally. The results were outstanding.

Attendees made it clear they were very pleased with The Loft and the amenities it offered. Given the hot and windy weather, we did not get an opportunity to utilize the picnic tables and fire rings to the extent I anticipated when I requested that they be available for the rally, but the air conditioned space afforded by The Loft was a welcome alternative for social activities.

You and your staff were very attentive to our needs. We especially appreciated your assistance in helping us find a caterer for our banquet, which was very well-received by our members. Also, we thank you for placing our banner on your building.

Last, but certainly not least, we appreciated the efforts of your campground manager, Jennifer. It was a pleasure working with her. She provided hospitality and a responsiveness to our wants and needs. Her flexibility was especially helpful when it became necessary to depart from plans and schedules to make things work. And, thanks to Jennifer, the bathrooms and showers were always clean and inviting.

Sincerely,

  
Gary Anderson  
Rally Co-host